

Foundations of **Quality Improvement** Program

LIUNA STATION, 360 James Street North, Hamilton, ON

→ **Wednesday, May 30, 2018**

Who should register?

The IDEAS Foundations of Quality Improvement Program is ideal for:

- **Clinical (physicians, nurses, other healthcare disciplines)**
- **Administrative health professionals (managers, directors and senior leaders) who hold a variety of roles and disciplines across the continuum of care.**

Learning Objectives

The IDEAS Foundations of Quality Improvement provides participants with the knowledge and tools to effectively participate in and contribute to quality improvement projects within or across health care organizations.

After successful completion of the e-learning module and in-person workshop, learners will be able to:

- Apply the principles of quality improvement for healthcare
- Explain a quality improvement aim in accordance with the Model for Improvement
- Explain the application of measurement in accordance with the Model for Improvement
- Collaborate with interprofessional team members to contribute effectively on a quality improvement team

Focused on Applied Learning

Using an evidence based curriculum and instructional design recognized to be appropriate for adult learning, the IDEAS Foundations of Quality Improvement is comprised of a mandatory three-hour online component completed prior to a one day in person workshop.

- **Mandatory E-Learning**
- **1 Day Workshop**

More Information:

CAROL STEWART, CMP
CHSE Coordinator
P: 905-525-9140 ext. 20052
E: castewa@mcmaster.ca

Registration Q&A:

E: cmereg@mcmaster.ca
P: 905-525-9140 x 22671
F: 905-572-7099
www.fhs.mcmaster.ca/conted

DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

In keeping with accreditation guidelines, McMaster University; Continuing Health Sciences Education requires all speakers and planning committee members participating in this event to disclose any involvement with industry or other organizations that may potentially influence the presentation of the educational materials or program being offered. Disclosure must be done verbally and using a slide prior to the speaker's presentation.

For more information on IDEAS visit:
www.ideasontario.ca

AGENDA

**Activity subject to change*

08:00 – 08:45	REGISTRATION & BREAKFAST
08:45 – 09:00	Welcome and Program Introduction
09:00 – 09:30	Case for Improvement: Why is Quality Important?
09:30 – 10:00	An Improvement Story
10:00 – 10:15	MORNING BREAK
10:15 – 11:15	Aim & Measures
11:15 – 12:00	Run Charts
12:00 – 1300	LUNCH
1300 – 1400	PDSA Cycles
14:00 – 14:15	AFTERNOON BREAK
14:15 – 15:15	Change Concepts & Ideas
15:15 – 15:45	What's Next in the Improvement Cycle? Sustaining Your Change
15:45 – 16:00	Feedback Summary
16:00	CLOSING REMARKS & EVALUATION

Facilitators

Sabrina Bhatia

Senior Project Manager
Hospital for Sick Children
Toronto, ON

Joye St. Onge, MD, FRCPC

Associate Professor
Division of Geriatric Medicine
Department of Medicine
McMaster University

Accreditation

This continuing education program is accredited by the consortiums of McMaster University, the Northern Ontario School of Medicine, Queens University, University of Toronto, University of Ottawa, Western University and IDEAS.

College of Family Physicians of Canada Mainpro+:

This Group Learning program has been certified by the College of Family Physicians of Canada for up to **30.75** Mainpro+ credits.

Royal College of Physicians and Surgeons of Canada

– **Section 1:** This activity is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, approved by Continuing Professional Development, Faculty of Medicine, University of Toronto up to a maximum of (5.5 hours).

Royal College of Physicians and Surgeons of Canada

– **Section 3:** This program is an Accredited Self-Assessment Program (Section 3) as defined by the Maintenance of Certification Program of The Royal College of Physicians & Surgeons of Canada, and approved by Continuing Professional Development, Faculty of Medicine, University of Toronto on 12/01/2017. Program expires 01/2018. Remember to visit MAINPORT (<https://www.mainport.org/mainport/>) to record your learning and outcomes. You may claim a maximum of 4.0 hours (credits are automatically calculated).

Each participant should claim only those hours of credit that he/she actually spent participating in the educational program.

Registration Form

IDEAS: Foundations of Quality Improvement Program

Liuna Station, 360 James Street North, Hamilton, ON

Wednesday, May 30th, 2018

REGISTRATION FEE

\$45 Individual

\$35 Team Rate*

(5 or more from the same organization)

*By fax or phone only

Dr. Mr. Mrs. Miss. Ms.

Please note that this is NOT an online registration. This is an electronic PDF form. You can type directly in the spaces provided online using any PDF software. You must then print & submit it to us via mail, fax or in person.

Surname Given

Profession Physicians Nurses Health Professionals Administration/Managers QI Professionals Students Researchers Other
Specify _____ Specify _____

Sector Acute Care Community/Home Care Long Term Care Public Health Primary Care Underserved Areas Non-acute Ambulatory Mental Health Rehabilitation

Address

City Province Postal Code

Area Code Phone - Area Code Fax OR Cell -

FOR OFFICE USE ONLY
Activity Code: IDEAS2018

Email *Your registration cannot be processed without an email address

Payment By: Cash Visa M/C AMEX Cheque Card Number

Pls make cheque payable to "McMaster University" ** Registration by cheque cannot be confirmed until payment has been processed.

Month Year Signature CVD (**found on the back of card) Amount: \$. 0 0

SPECIAL DIETARY REQUIREMENTS/DIETARY RESTRICTIONS: For those with special dietary needs some accommodation may be available:

Vegetarian: _____ Other: _____ Custom: _____

(PLEASE note: special meal requests may require an additional fee. Contact our office for details.)

PLEASE IDENTIFY ANY ACCESSIBILITY NEEDS: _____

CHILDREN ARE NOT PERMITTED in the live activity setting as it distracts from the learners.

If you require **PERSONAL SUPPORT** at this activity, the health aid provider must register in advance at the general public rate.



There are 5 ways to register...

REGISTER ONLINE:

www.fhs.mcmaster.ca/conted/calendar.html

BY PHONE

Call 905-525-9140 ext 22671
(Visa, MasterCard, AMEX are accepted)

IN PERSON

Bring your completed registration form with Visa, MasterCard, AMEX, cheque or cash payment to the Continuing Health Sciences Education 100 Main Street West, 5th Floor, Room 5004, Hamilton, ON L8P 1H6 Monday to Friday between the hours of 9:30am - 4:00pm

BY FAX

Fax a completed registration form with a Visa, MasterCard or AMEX number to 905-572-7099

BY MAIL

Send your completed registration form to: Continuing Health Sciences Education Program 1280 Main St. West, DBHSC, Room 5004, Hamilton, ON L8S 4K1

CONFIRMATION OF REGISTRATION

A written acknowledgement of your registration will be sent prior to the activity should you provide CHSE with your email address. Receipts will be provided in your registrant package upon arrival at the activity. Your registration is not complete unless a confirmation is received. If you have not received a confirmation within 7 days of registration, please contact the CHSE office.

CANCELLATION POLICY

The University reserves the right to cancel a course due to insufficient registration or any circumstances that are beyond our control. Cancellations up to 2 weeks prior to the course (for the date registered) will be refunded minus a 25% administrative fee to a maximum of \$50.00. No refunds will be issued for cancellations received less than 2 weeks from the course date.

LIABILITY

Continuing Health Sciences Education (CHSE) hereby assumes no liability for any claims, personal injury, or damage:

- To any individual attending this activity.
- That may result from the use of technologies, program, products and/or services at this activity.
- That may arise out of, or during this activity.

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

The information on this form is collected under the authority of the McMaster University Act, 1976. The information will be used for administrative purposes, including: your registration in the course; preparation of course materials for your use and to notify you of other courses or pertinent information. Financial information will be used to process applicable fees and will be retained for future reference. This information is protected and is being collected pursuant to section 39(2) and section 42 of the Freedom of Information and Protection of Privacy Act of Ontario (RSO 1990). Questions regarding the collection or use of this personal information should be directed to the University Secretary, Gilmour Hall, Room 210 McMaster University.

PHOTOGRAPHY:

Candid photos will be taken at the event. Your registration implies your permission for these photos to be used for promotional material. Individuals in photographs will not be identified.

www.fhs.mcmaster.ca/conted