

Wed., Nov 22, 2017
5:30 – 9:00 P.M.

DINNER AND PARKING PROVIDED

DAVID BRALEY HEALTH SCIENCES CENTRE
100 MAIN STREET WEST (CORNER MAIN & BAY)



**COMMUNICATING
WELL DURING
DIFFICULT CLINICAL
SITUATIONS:
What we do and
how we teach it**

You educate your patients, help them through tough decisions, disclose bad news and adverse events and listen to their concerns, all while teaching your learners. Attend this workshop where you will collaborate and learn with your peers. Interactive and interprofessional exercises anchor this workshop on teaching residents/learners to communicate well with patients in difficult situations.

Learning Objectives:

PFD Pathways: BEST 3 hrs.

Participants will be able to:

- Explore and discuss how to teach and assess communication skills
- Demonstrate how to provide residents/learners with feedback on their communication skills

Facilitators: **Dr. Ilun Yang**, Dept. of Surgery, McMaster University
Dr. Kevin Zbuk, Dept. of Oncology, McMaster University
Dr. Deepak Dath, Dept. of Surgery, McMaster University
Dr. Ian Dayes, Dept. of Oncology, McMaster University (Juravinski)
Dr. Laura Rosato, Dept. of Psych. & Behav. Neurosci., McMaster University
Ms. Sarah Holt, RN, Juravinski
Ms. Savannah Silva, 3rd year medical student, McMaster University
Ms. Jill Adolphe, co-founder, Care 2 Collaborate Hlth Care Consulting Company

Registration Details:

for faculty/staff/residents from departments partnered with the PFD, there is **NO CHARGE** – if you are unsure, please check with: dicroce@mcmaster.ca

Non-partnered departments (involved with McMaster FHS students) -- **\$ 125.00** paid via cheque made payable to: McMaster University, or via departmental account #.

**Register before
Oct. 30 - save \$ 25.00**

For other rates, please email:
dicroce@mcmaster.ca

**To Reserve a Space via
Online Registration:**
[www.fhs.mcmaster.ca/facdev/
online_registration.html](http://www.fhs.mcmaster.ca/facdev/online_registration.html)

SAVE the DATE

**May 9, 2018
Annual DAY in
FACULTY DEVELOPMENT**